

Global Health DataBank

Online doctor search -

on a global scale

AMERICAN
EXPRESS

- Instant access to details of the best doctors and medical facilities, wherever you live or travel
- Updated every day, Global Health DataBank gives you all the information you need on local healthcare throughout the world.



GOODHEALTH
An Aetna Company

Raising the information standard

Goodhealth Worldwide's web-based Global Health DataBank is a unique internet service available only to selected Goodhealth policyholders. It provides up-to-the-minute information on:

- Over 4,000 carefully selected doctors, hospitals and clinics worldwide
- Medical specialities and qualification profiles of individual practitioners
- City-level assessment of the best-available medical provision, emergency services and local embassy contact details
- Local issues affecting policyholders' health and safety, including recommended vaccination requirements
- Translations of medical terms and drug names
- Extensive travel health information and alerts

Doctor search – on a global scale

Should you need a doctor, simply enter the country and city where you are located. The Global Health DataBank will instantly list the providers within 25 miles/40 kilometres of your location split by area of specialisation e.g. Neurology, Paediatrics, Primary care etc. The library of over 3,500 doctors worldwide have all met our rigorous selection criteria in terms of their qualifications, experience, the facilities they practice from and their specialist areas of expertise. Once you have located a suitable physician, simply click on their name for their qualifications and experience.

The screenshot shows the Goodhealth Global Health Databank website. The browser address bar displays "http://www.goodhealthresources.com/index.cfm". The page features a blue header with the Goodhealth logo and navigation links: Home, Policyholders, Back to American Express, and Terms & Conditions. A search bar is present with a "Call me back" button and a "Select nearest office" dropdown menu. The main content area is titled "Global Health Databank" and includes a brief description of the service, a list of search options (Doctor Search, Medical Facility Search, Policyholders, Find a provider), and a "Choose a plan to match your needs" section with a "Get a free quote" button. A sidebar on the left contains a "Home" link and a "Policyholders page" section with sub-links: Step by step guide, Case studies, Who is GoodHealth?, The partnership, Downloads & links, Contact details, Global Health Databank, Doctor Search, Medical Facility Search, CityHealth Profiles, Security Profiles, Health and Security News, Drug Translation, Medical Term Translation, and Terms of business.

All the tools you need...

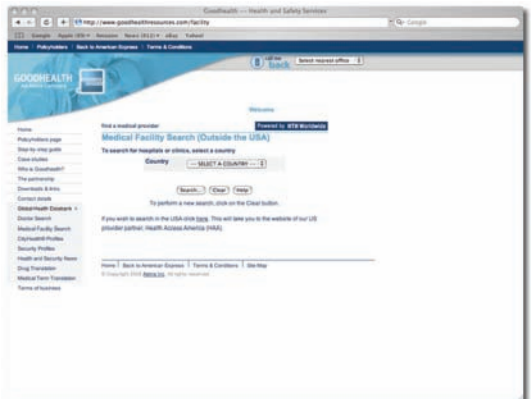
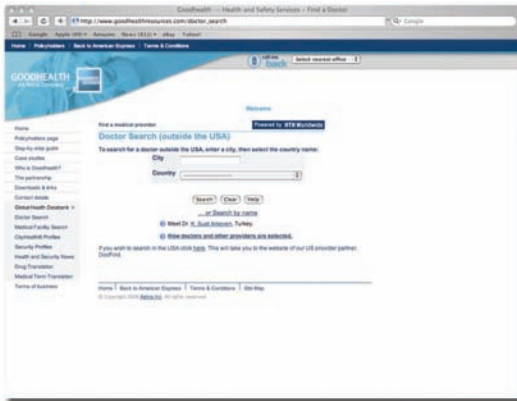
500 of the best medical facilities - instantly

Quickly and easily search over 500 medical facilities worldwide. Simply select the medical facility you wish to attend, pre-authorise your in-patient treatment with Goodhealth and we will arrange settlement directly with the hospital concerned.

If you are a member of our DSN service those medical facilities marked with the "DSN" logo will allow policyholders with access to the Direct Settlement Network Service. Simply arrange an appointment and receive treatment and as long as you show your membership card and some form of identification, your bill will automatically be sent to Goodhealth.

City health profiles – to guide you through

Our extensive CityHealth guide provides details of the medical and pharmacy practices, vaccination requirements and emergency care providers of many major metropolitan cities worldwide.



Drug translations – for your peace of mind

Allows you to find the different names used for many prescription drugs in various countries around the world. All you need to do is type in your country of origin, the name of the drug as you know it, and indicate the country in which you want to purchase the medication. You will also find key medical terms and phrases in a variety of languages.

Security profiles – for your destination

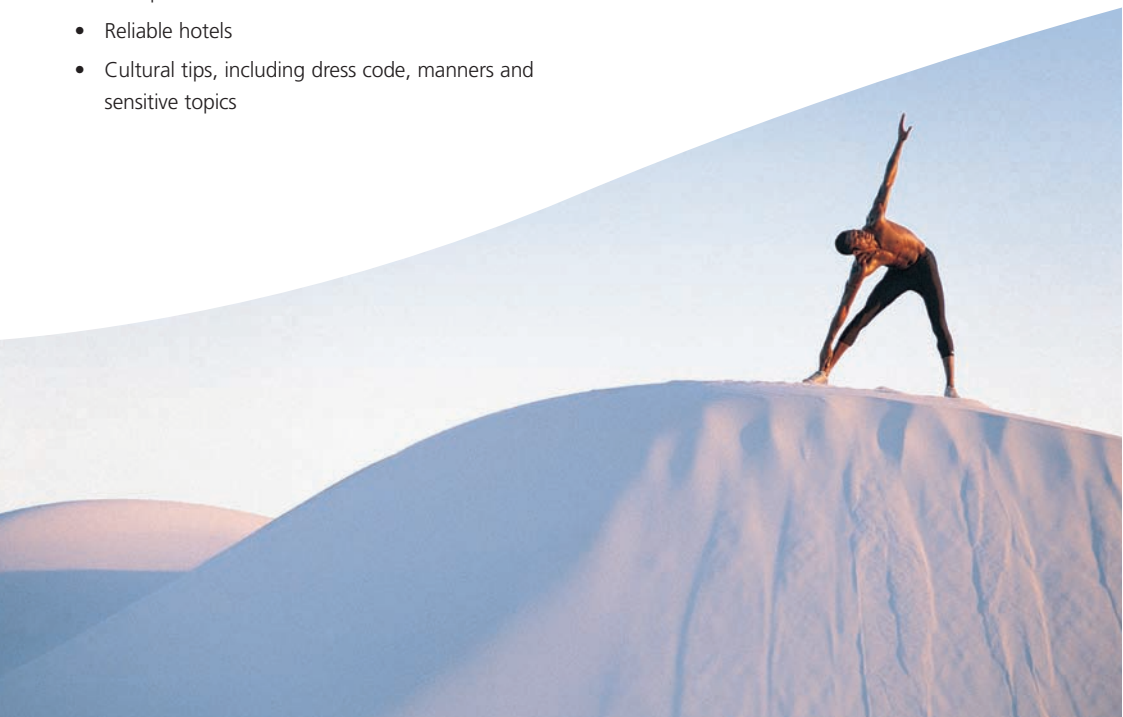
Simply log onto this service before you travel and you will be able to access a comprehensive “risk” profile of your destination including:

- Political system and leadership
- Crime and terrorism risk
- Police presence
- Telecommunications systems
- Transportation
- Reliable hotels
- Cultural tips, including dress code, manners and sensitive topics

Travel alerts

For all the very latest health and security alerts for the destinations and topics you choose, click onto this very useful feature for any frequent traveller!

- **Global Health DataBank** provides a wealth of information that might well prove invaluable to you whenever you live or work abroad.
- It's free, available 24 hours a day and 365 days a year!
- Please take advantage of it – it's there for you – and contact us if you have any comments or queries.



Using the Global Health DataBank

Local Knowledge

Updated every day, Global Health DataBank gives you all the information you need on local healthcare throughout the world. And combined with Goodhealth's unique local branch network with offices in London, Hong Kong, Miami, Dubai, Shanghai and Jakarta, you can be confident of first class all round support.

Getting Connected

The process is simple:

- Go to www.americanexpresshealthcare.com and click on "Global Health DataBank" in the left hand menu
- Choose "Doctor Search" and you will be directed to the login screen
- Type in your email address, choose the "No, I'm signing up for the first time" option and click the submit button
- Type in your policy number or access code
- Read and agree to the Site Use Agreement
- Enter your first and last name
- Create your own password of greater than six characters and then press "submit"
- You are now ready to use the site!

If you have any problems, call your nearest Goodhealth office – see details on the back page.



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www.americanexpresshealthcare.com



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